

TrueAccord Engage for Collectors

Reduce the Cost of Debt Resolution



Resolve more debts – with greater efficiency – by finding and working directly with motivated consumers.

Introducing TrueAccord Engage

TrueAccord Engage, a product brought to you by True Life Solutions, is a **first-of-its-kind marketplace** that brings together collectors with millions of consumers who want to resolve their debts. The marketplace enables consumers to make offers – and collectors to make counter-offers, and receive offers and payment.



Resolve more debts

Engage with consumers who are willing and able to pay on self-serve digital channels – without changing your call center strategy



Lower the cost to service

Reduce the number of calls and letters, and manage all offers in one place



Make compliance effortless

Reduce legal risk – and achieve Regulation F compliance by giving consumers the ability to resolve on their own time and channels

How TrueAccord Engage works

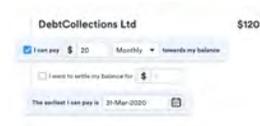
1



Sign Up

A collector registers for Engage – and gets listed on the platform for consumers to discover

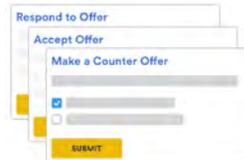
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Connect

A consumer initiates a settlement offer directly with the collector

3



Manage

The collector works directly with the consumer over the Engage marketplace, and manages all offers in one place

4



Resolve

Engage guides the consumer through the process of setting up payment directly with the collector

Your consumers are ready to resolve. **Start engaging with them.**

TrueAccord Engage by the Numbers

\$400M

of consumer debt currently
active on Engage

95%

of active consumers make
offers to pay

70%

of offers are payment in-full

*‘Thank you for helping me stop calls and resolve my debts.
Through your efforts, I made agreements to have all of my debts
paid in a few months.’*



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Engage user since Aug 2019

Get started

Contact collectors@trueaccordengage.com to learn more
about signing up for TrueAccord Engage.